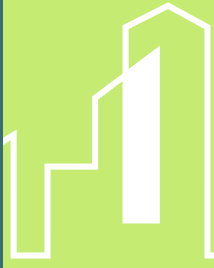


REACHING OUR CITY TOGETHER

2023 Impact Report | Building Hope by the Numbers



“Rejoice always, pray without ceasing, give thanks in all circumstances; for this is the will of God in Christ Jesus for you.”
Thessalonians 5:16-18

IMMIGRANTS AND REFUGEES

The only ongoing community resource center for Cleveland's refugee and immigrant community, the Hope Center for Refugees and Immigrants addresses early and long-term resettlement needs. Some of the Center's 2023 accomplishments include the following...

- **380** people received services on average per week; a **27%** increase from 2022.
- **350** students were enrolled in English, computer literacy and citizenship classes. **5,082** hours of instruction were provided and a **4th** day of weekly classes was added.
- **200** people became new U.S. citizens through BHITC's legal team, which also filed **390** immigration cases and responded to nearly **10,000** phone inquiries for assistance.
- **87** infants, toddlers and preschoolers were served in a restructured early childhood program.
- **70** people each week relied on BHITC's van transportation to access education and services.
- **3,864** questions, needs, problems, and issues were resolved at the Center's walk-in Help Desk.
- **118** refugee/immigrant neighbors applied and found new employment or received job search assistance.
- **38** school-age children were tutored twice weekly.
- **85** students benefited from mental health education and support classes provided across **4** cultures and languages. **84%** now have a better sense of well-being.

STRENGTHENING NEIGHBORS AND NEIGHBORHOODS

BHITC strives to restore blighted residential properties that support local families and support local residents in becoming community catalysts for change and renew city neighborhoods. 2023 efforts include the following...

- Completed plans to build **28** new units of affordable, supportive housing in Stockyards.
- Renovations began on **2** foreclosed homes. Since 2017, **10** distressed properties have been made available as below-market supportive housing through similar renovations.
- **47** tenants have lived in our homes since 2017 and been helped with transitions to stability.
- Provided **800** pounds of fresh foods at BHITC's microfarm in Stockyards and acquired **1** new community garden for neighbors in Clark-Fulton.
- Rally CLE hosted **13** community improvement projects in Clark-Fulton & Stockyards led by neighborhood leaders.
- Blessed **230** families and **670** children through the annual Christmas Store of Hope, where more than **4,500** new gifts were sold.
- **130** people participated in neighborhood prayer walks and monthly worship gatherings to intercede for our city.



SOCIAL ENTERPRISE

Common Threads Thrift and Peripeti Home, BHITC's social enterprises, generate an excellent witness and common good for employees, while also creating new income streams for BHITC's core mission. Key areas of growth in 2023 include the following...

- A record-breaking year at Common Threads, with over **\$1,600,000** in net sales; **\$6M+** since opening.
- Since opening, Common Threads has sold **2.2M** items.
- **225,000** pounds of textiles responsibly recycled and kept from landfills in 2023; more than **500** tons recycled since opening. [That's the weight of 2.5 Boeing 747 airplanes.]
- Stores provide employment for **50+** people currently (**120** since opening). **40+** people have been promoted internally since opening; **10+** have been promoted to leadership positions elsewhere.
- **13** women have been involved in work opportunities with Peripeti Home since 2022.
- Peripeti Home poured more than **8,700** candle and fragrance products in 2023, yielding more than **\$122,500** in net sales.

EQUIPPING CITY MINISTRY LEADERS

BHITC cultivates new and expanded approaches to urban ministry by developing emerging and indigenous faith leaders. 2023 achievements include the following...

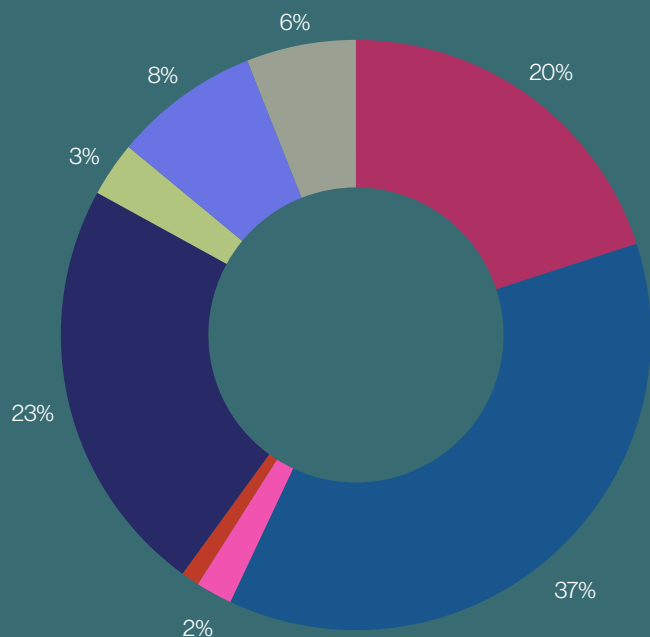
- LIFT (Leaders in Faith Together) program provided mentorship, coaching and strategy support to **7** faith leaders and their emerging organizations:
 - Healing Care Counseling developed a strategic plan and was awarded a **\$50,000** grant to expand services.
 - New City Cle led **2** (G)race Matters racial reconciliation workshops with nearly **90** attendees.
 - Fundamentals First Basketball Academy achieved more organizational structure.
 - F.U.N. TEC received guidance on fundraising and engaging a board of advisors.
 - Jordan Community Resource Center expanded its network of volunteers and determined strategy for future social enterprise.
 - Women of Hope had strategic planning sessions to open doors to potential sponsors and increase community partnerships.
 - Renovare partnered with BHITC to offer music and education events for **400+** attendees.
- **250+** activated leaders across the city experienced equipping events and trainings.
- BHITC supported **70** city ministry leaders to attend the national Christian Community Development Association conference in Cincinnati, in October 2023.
- **246** volunteers participated in loving and serving our city and neighbors. **\$108,120** in labor value invested by these committed volunteers.
- **240** local residents received training in city, cross-cultural, trauma, and Christian Community Development ministry.

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FOLLOW US ON



2023 FINANCIAL OVERVIEW



2023 Total Income

Total: \$4,302,615

- Contributions
- Thrift Store Net Sales
- Program Service Fees
- Grants & Designated Income
- Candle Shop Net Sales
- Donated Goods & Services
- Fundraising Events, Net
- Other Income

2023 Total Expenses

Total: \$4,154,556

- Social Enterprises
- Refugee & Immigrant Ministry
- City Leader & Comm. Development
- Housing Renovation
- General & Admin
- Fundraising

