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The Next Era of Building Hope in the City

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As you might remember, 2018 was Building Hope in the City’s (BHITC) 15th anniversary year. As the organization and its board of directors reflected on those years, adjustments to more clearly reflect the heart of the ministries led to a rewriting of the mission statement and a reframing of the program structure.

The overall goal with the changes is to structure BHITC’s ministries around WHY and HOW the organization does what it does, rather than focusing on the programs themselves. In doing so, the ministries now better align into one cohesive approach to provide the greatest impact for the city and the Body of Christ. The following outlines a high-level explanation of those changes (and you’ll hear plenty more details throughout 2019).

Advance the good of the city.
BHITC prays, advocates, labors with and contends for a God-honoring vision of the city as it is meant to be: a place of peace, dignity, mutuality, relationship, prosperity and opportunity for all people.

“And work for the peace and prosperity of the city where I sent you into exile. Pray to the Lord for it, for its welfare will determine your welfare.” Jeremiah 29:7

Magnify the mission of Jesus.
The mission of Jesus is the restoration of all of creation to the Father through faith. Thus, all our efforts, initiatives and programs seek to make Jesus and His Word known. BHITC is most interested in
building relationships that ignite hunger and thirst in people to know and embrace the purpose for their lives in Christ Jesus. Some of BHITC’s efforts are more direct in these efforts, others are subtle. This mix of approaches is intentional and strategic.

“For the Son of Man came to seek and save the lost.” Luke 19:10

“The Spirit of the Lord is on me, because He has anointed me, to proclaim good news to the poor. He has sent me to proclaim freedom for prisoners and recovery of sight for the blind, to set the oppressed free, to proclaim the year of the Lord’s favor.” Luke 4: 18-20

Unleash the capacity of underestimated people. Jesus’ heart was for the poor, broken, despised, feared and misunderstood; He raised and empowered leaders from non-traditional and questionable backgrounds. BHITC lives into His passion through initiatives that seek to partner with and develop those who the world undervalues. This work seeks to create leadership pathways for those we encounter.

“Listen, my dear brothers and sisters: Has not God chosen those who are poor in the eyes of the world to be rich in faith and to inherit the kingdom He promised to those who love Him?” James 2:5

“See, I am doing a new thing! Now it springs up; do you not perceive it? I am making a way in the wilderness and streams in the wasteland.” Isaiah 43:19

Program Restructuring.
The ministries you are so familiar with are now reframed into fewer areas where the Lord’s favor is clearly present to yield greater Kingdom results. There is also overlap and integration between the four areas, demonstrating the multiplied impact of joining forces.

EQUIP CITY MINISTRY LEADERS
Transform 216 and Urban Church Planter Development
Leadership Residencies
Volunteer Discipleship and Deployment

STRENGTHEN NEIGHBORS AND NEIGHBORHOODS
Housing & Community Development
Good Neighbors & Co. (property management)
After-School Education Enrichment

ENGAGE IN BUSINESS VENTURES
Common Threads Thrift
Good Neighbors & Co. (property management)
Future Refugee Technology Venture

PARTNER WITH REFUGEES AND IMMIGRANTS
The Hope Center
In-Home Mentoring
After-School Education Enrichment

Watch for more information on the new program structure throughout the year ahead.
“Since moving to the Clark/Fulton neighborhood a couple of years ago, my husband and I have developed a deep love for the people that make up this community,” says Kim Wheatley, a local resident and Christ follower. We’re so thankful for the relationships we’ve built, the culture and history as well as the opportunities we’ve had to minister to people. While there’s so much to love in this community, the deeper we go into people’s lives, the more I see the issues that plague residents such as predatory and unresponsive landlords, unaffordable housing and drug abuse.”

Community instability is the single largest obstacle to Kingdom work in urban neighborhoods. In its 15+ years of urban ministry, BHITC has seen and heard the impact of poverty first-hand from churches, church planters, fellow non-profits and families connected to its ministries, and the outcomes are undisputable. In situations of poverty, people often find themselves forced to move for a variety of reasons, and as a result, faith communities in these types of neighborhoods never see outcomes that reflect their level of investment and relationship with its people.

According to research by the US Partnership on Mobility from Poverty, persistently poor children are 2.5 times more likely than all children to move multiple times for a negative reason – that being 44 percent – as compared to 17 percent, whose families move voluntarily into a better life situation.

The recurring displacement of the poor is a trend BHITC believes God is calling the Body of Christ to act upon in two specific Cleveland neighborhoods – Clark/Fulton and Stockyards – which represent the most culturally and racially diverse communities on the west side, as well as communities where nearly 50% of residents live at or below the poverty line. In preparation for deep investment and relationship
in this community, the organization conducted listening sessions last fall and heard countless residents tell of the vulnerable situations they and their loved ones in poverty face around housing. Predatory landlords are quite common for the approximately 70 percent of residents who are renters, with rent accounting for 58 percent of their take-home income, nearly double the recommended housing expense guidelines.

Just a glimpse into the issues perpetuating the cycle of poverty reveal deeper stories of hurt, oppression and disadvantage. As an organization committed to unleashing the power of underestimated people, BHITC believes these residents have much to offer themselves, their families, their community and the Body of Christ. As one resident said last fall, “It doesn’t matter how someone labels a person or place, it can still change.” That’s the gospel, after all!

REVEALING UNDERLYING ASSETS
While underlying issues associated with poverty have been consistent in 15 years of urban ministry, so too have been the underlying assets, gifts, skills and hopes in these communities. BHITC believes sustainable community transformation begins with using the strengths already present in the community, which the organization has seen to be true in other ministries, which were once new, such as working with the immigrant and refugee community or venturing into social enterprise businesses.

“I know that God loves this community, and I continue to trust that he is working through me

and others to address the very real injustices here,” added Wheatley.  

STRENGTH IN NUMBERS
Another asset in the community are so many faith-based partners. Beginning late in 2015, BHITC and several area Christ-centered non-profits came together with a faith-inspired vision to restore and transform communities on the near west side with housing as the tool. This collaborative effort is a combination of Community Service Alliance, Family Ministry Center, Scranton Road Ministries C.D.C. and BHITC, all of which are familiar with the neighborhoods. This effort is referred to as the Nehemiah Collaborative. To fully address the needs of these communities, many people, churches, organizations and leaders need to be at the table, and BHITC believes its years of urban ministry, in relationship with the poor and developing know how, culminate for this very purpose.

Councilwoman Jasmin Santana agrees. “Building Hope in the City has become a great friend and partner in the work my office is seeking to accomplish to better the communities of Ward 14,” she says. “In addition to their significant initiative to restore our housing stock, stabilize residents and develop relationships, perhaps what I appreciate most is their collaborative spirit towards other stakeholders within the community. They know they need others to accomplish this work and that’s why I am glad to labor alongside of them.”

HOUSING CHANGES EVERYTHING
Asset-based community development (ABCD) is a model BHITC will implement as it enters into focused housing and ministry efforts in
these neighborhoods. The approach of ABCD draws out strengths and successes in a community’s shared history as its starting point for change. Among all the assets that exist in the community, it pays particular attention to the assets inherent in social relationships, as evident in formal and informal associations and networks.

To facilitate this greater vision, BHITC manages Good Neighbors & Co., its new property acquisition, renovation and rental business. To date, five homes have been acquired, renovated and either sold for profit or rented to tenants connected to its ministries. In time, it will also become a property management social enterprise as well as potentially offer workforce training in construction skills and trades.

The vision God has given BHITC for Clark/Fulton and Stockyards is big, so will you pray alongside the organization? With spiritual and vocational support for tenants, BHITC believes families will again be filled with hope for their lives, make progress towards achieving their dreams, such as purchasing homes, opening businesses and becoming leaders in their own communities. Then, churches planted in the community become the central point through which God moves and changes lives as new leaders and pastors live together in holistic community with one another.

Housing is truly just the beginning. The point where we move into the neighborhood as Jesus first moved into ours.
With God’s guidance – and a lot of hard work – construction is nearing completion of a house in the Clark/Fulton neighborhood, which will soon “be home” to as many as eight previously homeless veterans. Volunteers, contractors and staff are managing and working to complete the Trowbridge Avenue project, which has been a labor of love for the past 18 months.

Painting of walls, ceilings and trim will take place this spring, followed by installation of floors and cabinets and fixture installation. From there, clean up and final touches will be completed before the house is ready for occupancy. While work remains on interior floors, cabinets, wallcoverings and other finishes, dedication of the house is scheduled for late June. By mid-summer, the vets will be able to move into their new home.

Thanks to the renovation of another property last spring on Behrwald Avenue, which you may remember reading about, proceeds from that market-rate sale were used to fund the Trowbridge Avenue transformation, a model the organization plans to repeat as suitable homes become available as it invests in the Clark/Fulton and Stockyards neighborhoods through a variety of its ministries over the next 10-15 years.

“I am a believer in trying to rebuild the city in any way possible,” says Mike Rush, Founder of Options for Families and Youth, which dissolved in 2018 and made a gift to BHITC’s housing effort before doing so. “I travel the Clark/Fulton and Stockyards neighborhoods often and love seeing the architecture of the older homes. My heart is for the people who are at a disadvantage, so with Building Hope in the City rebuilding homes in this area and serving veterans with this particular home, all of that really resonated with me.”

Volunteers with construction and renovation skills can contact Anthony Giambroni to learn more at anthony@buildinghopeinthecity.org or visit www.buildinghopeinthecity.org.

November 2018 – Volunteer work team repairs back porch and works to clean up around the property.

February 2019 – Electrical work complete.

March 2019 – Front porch work complete with new beams installed to reinforce existing structure!
COMMUNITY LISTENING Walks

Small groups of volunteers will go door-to-door, gathering information and listening to residents. Spanish-speaking volunteers are especially needed.

COMMUNITY LISTENING WALK TRAINING
Wednesday, April 24
*Required to participate in any of the neighborhood walks*
5:30 – 6:30 pm
BHITC’s offices | 2038 West 29th Street, Cleveland

COMMUNITY LISTENING WALKS
Saturday, April 27 | Saturday, May 11 | Saturday, May 25
Saturday, June 8 | Saturday, June 22
10:00 am – 12:30 pm

MEET ANTHONY GIAMBRONI,
NEW COMMUNITY DEVELOPMENT AND COMMUNICATIONS COORDINATOR
Anthony Giambroni joined the BHITC team in 2019 as the Community Development & Communications Coordinator. He brings six years of dynamic local church and nonprofit leadership experience to the team as well as an energy and a passion to see the Cleveland neighborhoods renewed.

Prior to coming on staff with BHITC, Anthony worked in collegiate and local church ministry settings where he logged hundreds of hours mentoring students and developing leaders, raised over $350,000 in financial support, imagined and innovated new ministries and regularly spoke at large gatherings. As the Director of Outreach, a significant portion of his job also included connecting with community members, establishing trusting relationships, and finding meaningful ways to truly collaborate.

Anthony completed his BA from Kent State in History and is currently finishing his Masters degree at Fuller Theological Seminary where he studies Theology and Asset-Based Community Development (ABCD). Currently, he is working on his thesis where he will be exploring the theological roots of ABCD as well as practical strategies urban faith communities can utilize to meaningfully and equitably engage residents in their communities.

As the Community Development and Communications Coordinator, Anthony spends much of his time building relationships with residents and local stakeholders in the Stockyards & Clark/Fulton communities. One of his main goals is to not only give residents a voice, but also facilitate opportunities where residents can imagine, innovate, and implement solutions for their community that draws on the assets and skills that already exist within the neighborhood. In addition to this, Anthony helps to manage our communication efforts, produces and hosts our Storied Cities podcast, and coordinates volunteers for our Housing & Community Development initiatives.

“I am thankful and ecstatic to be joining the Building Hope team,” says Anthony. “I love the vision and mission of the organization, and I believe we have the capacity to continue making a significant impact on people and communities in Cleveland. I am especially excited about continuing that legacy as I help to build out our new Housing and Community Development initiative.”

In his spare time, Anthony enjoys traveling with his wife, reading, and hunting for the best chicken sandwich in Cleveland. You can reach him at anthony@buildinghopeinthecity.org.

**– SAVE THE DATE! –**

**RESTORING THE CITY Gala**

**NOVEMBER 10, 2019**
**4:00 pm**

InterContinental Hotel
9801 Carnegie Ave., Cleveland
Refugees and immigrants from around the world use services at BHITC’s The Hope Center (The Center), and some of its volunteers come from right around the corner!

Their West Park neighborhood has been home to The Center since 2015 and many of The Hope Center students are their neighbors. **Eileen Wilson**, BHITC’s Director of Refugee and Immigrant Ministries, estimates 75 percent of the students at The Center live in West Park or nearby in Lakewood. “The refugees and immigrants are part of the fabric of this neighborhood,” she said. “These volunteers are not just helping, but actually walking life with people. The Hope Center, in a way, is reshaping the neighborhood.”

Long-time West Park resident **Bill Babington** began noticing the newcomers in his neighborhood long before he became a volunteer at The Center. One day, as he commuted home from his downtown Cleveland job, Babington saw a heavily laden trio of newcomers lugging a bulky sack of rice and speaking a language he did recognize. Babington offered the three a ride — not really sure where he might wind up taking them. Communicating mostly through hand signals, he ferried the trio to an apartment building not far from his own home.

Babington who had been mulling over ways to give back post-retirement, found out about The Center as he searched for opportunities. When he met with Wilson, “a heavy-hitter” he says, smiling, “I was blown away.” A month after he began volunteering, while lining up for coffee during a break in classes, Babington again encountered the Bhutanese woman who had been among the three people he took home from the Rapid station.

One of the many things he likes about volunteering so close to home is that, “I live right here, too. It’s something we can all relate to,” he says. Babington helps out in citizenship classes at The Center, preparing students who want to take the test to become naturalized Americans. He shares their pride in their accomplishment and understands the effort it took to get there. His wife, a native of Thailand, became an American citizen in 1986.

**Dana Buehner**, another long-time West Park resident, had been stymied in her quest to volunteer with refugees and immigrants. It was only through a chance meeting that she discovered the opportunity was practically on her doorstep. Buehner, who works as a cardiac technician for an area hospital, was chatting one day with the
daughter of an Iraqi patient. The daughter mentioned that she was a volunteer at a place that worked with refugees and immigrants. Buehner was stunned, and thrilled, to learn that place was in her own neighborhood.

She visited The Center in late 2017 and was struck by all the opportunities to volunteer. Yet, it wasn’t until one day as she sat in on a citizenship class and confessed to the students that she was still trying to figure out the best fit for her at The Center, that she found her place. “One of the students said, ‘You belong here with us,’” recalled Buehner, tearing up at the memory. Since early 2018 she has volunteered two nights a week in citizenship classes, often working one-on-one with a student as his/her test date approaches.

“I love it,” she said. “They’re here because they want to learn. There’s such an energy here. There’s such a community here. It’s comfortable, it’s welcoming, it’s loving and it’s hopeful.” As a West Park resident, “you’re proud that your own community is part of this.”

Like Buehner, Jim Bichl is a member of Catholics for Justice at St. Mark, a West Park parish. Except for a few years spent in the military and on the West Coast, he’s lived in the community his whole life and is currently just down the street from The Center. But, although he’d passed the former church building regularly, Bichl didn’t know what went on inside until Buehner told him what she’d discovered.

After taking two introductory classes required for volunteers, Bichl realized that his packed schedule probably would not accommodate traditional volunteer tasks such as tutoring or helping out in classes, so he signed up to mow the grass, do building maintenance and pretty much tackle whatever need arose — from building shelves to sorting out a storage room or digging the Center’s van out of packed snow. Wilson calls him a “godsend.”

Heather Thacker, Hope Center Assistant and Mentoring Coordinator, grew up in West Park and still lives in the neighborhood. She called The Center a “hidden gem” in the community and said volunteers who come from the neighborhood bring something special to the table.

“I think it’s starting to build community, the idea that students and volunteers travel the same streets, go to the same grocery stores. I think it’s a different kind of relationship,” she said. “I just love that The Hope Center is here. It’s so cool to work in the same community I grew up in.”

For more information about how to volunteer at The Hope Center, contact Sharon Schuldt at sharon@buildinghopeinthecity.org or visit www.buildinghopeinthecity.org.
Last spring, Common Threads gained the 1,625 square feet of retail space located right next door in a vacant store front, and this spring, construction is nearly complete – thanks to some very, very generous gifts and very big answers to prayer – and hopefully you’ll stop by to see it soon!

The two stores are officially one, which took place mid-March, followed by the installation of new flooring, ceiling tiles and much, much more. Customers can anticipate a grand opening late April with big plans for the expanded space. Think Cleveland’s newest “furniture destination,” flex space for small events, a clearance section and a new layout of the entire store some time this summer!

To keep up with the store’s growth and continued commitment to adding great value to its customers and the Cleveland community, Common Threads hired Sue Ott (left) last October. We sat down for a few minutes with her recently, and here’s what she had to say:

**Can you tell us a little bit about yourself?**
I was born and raised in Cleveland and attended Lutheran West High School – in fact I graduated with Brian Upton, BHITC’s Executive Director! After high school, I worked for the City of Cleveland for a few years and then ended up moving around with my former husband, who was in the Army. I ended up back in Cleveland when my daughter, Alexandria, was 7 years old. She is now 23 and serves our country as a Crew Chief on F16s in the United States Airforce. I’m a very proud mama!

**What interested you in the role at Common Threads?**
Over the years, I’ve worked for many different corporations and all in management roles. Some of them included Dots, Pier One,
Thank You!

This newsletter was produced at a very low cost to BHITC, thanks to the generosity of RE May, which donates printing expenses. The result is a newsletter publication that looks far nicer than BHITC could afford otherwise. To learn more about this organization, go to www.remay.com.

Gymboree, Kmart/Sears, Stein Mart, Christopher & Banks, Tuesday Morning and most recently Catherine’s. I moved out to Colorado in 2014 for a job transfer with Sears. I was remarried in March of 2018, and my husband offered to move back to Ohio with me to help with my aging parents.

In August, Brian (Upton), reached out to me on Facebook, knowing about my career in retail management. I was ecstatic to hear from him, and I was looking to get into something that would make me feel like I was making a difference. So, here I am and I couldn’t be happier!

What’s your experience been like so far?
I have wanted for so long to be working in a career that made me feel like I mattered in some way and that I was helping people. The staff here have been tremendous in so many ways. I hope that my experience in retail management will be an asset to the organization for years to come. My impression thus far of Building Hope in the City has been, hands down, one of the most positive and gratifying experiences I have had in my retail career! Looking forward to the future!

The next time you are in Common Threads, be sure to say “hi” to Sue and check out the newly renovated space!

| FRIDAY, AUGUST 16 |
| 8:15 am tee time |

Join us for a day on the links to support the ministries of Building Hope in the City!

Sponsorship opportunities available.
To register or make a sponsorship gift, visit www.buildinghopeinthecity.org or call 216.281.4673.
Without a doubt, the Holy Spirit is moving through church planting movements among the peoples on the margins in the global south – the poor, the disenfranchised and the spiritually hungry. On virtually every continent (with the glaring, notable exception of the North American sphere), we are seeing the Spirit raise up a new generation of lively, reproducing, and missionally-aggressive movements, focused on evangelism and church planting. This dynamic of deep hunger for the Lord mingled with missional fire is deeply encouraging to see and represents in my mind a signal shift in the dominance of the world Christian movement from the first to the third and fourth worlds of influence.

2. If the Body of Christ is going to more fully embrace the development of non-traditional leaders for urban settings, how will our thinking and approach need to change? What assets do leaders from low-income communities bring to the Church?

We tend to forget that Christianity in its nascent form was made up of undesirables, poor, unlovely folk, on the fringes of society and spiritual significance. We have historically seemed to lose our understanding and confidence in the biblical claim of the calling of the poor, that God has made them rich in faith and heirs of the Kingdom to come (James 2.5). They are willing to engage the toughest neighborhoods and communities, are highly flexible in drafting methods and proposals that allow for innovative display and demonstration of Kingdom truth among their neighbors and are unafraid in the face of terrible obstacles and needs. We rarely, if ever, design our most innovative empowerment programs around the poorest and neediest recipients.

3. You’ve been studying the phenomenon of movements…what starts them, sustains them, etc. What has surprised you about the nature of movements and their potential?

Great church planting movements have a few key ingredients

1. You and World Impact partner with local churches and non-profits across the country, giving you a critical “bird’s eye” view of what the Spirit is doing. What do you see? What do you find most challenging? Most encouraging?

Don Davis spoke in Cleveland in early April, and hopefully you caught him in person, but even if you did, you might like to hear his heart on church planting movements again.

As founder and director of World Impact’s The Urban Ministry Institute, Davis oversees and supports 278 satellites in 18 countries, which provide seminary-level spiritual formation and education for low-income and incarcerated disciples. In addition, World Impact’s Evangel School of Urban Church Planting, which partners with more than 30 denominations, will soon launch in Cleveland this fall in partnership with World Impact.
Beyond a doubt in my mind, the one thing that initiates and jump starts the world’s fastest growing church planting movements is the recognition that Jesus is Lord and Victor over the powers and the enemy. These movements are anchored in, as one author calls it, “white hot faith,” the kind of passion and commitment that welcomes persecution, that is aggressive and seeks to take new ground at every opportunity and is sustained by reproducing that same passion and heart in the subsequent generations that make up the members of the movement.

What is truly remarkable to me about these movements, is their resilience, adaptability and courage in the face of evil, persecution and chronic lack of funds and resources. They are simply not intimidated by the enemy or their schemes. When you have organic, grass-root movements willing to leverage their all for the sake of the Gospel, you get the sort of growth and impact that movements like this are seeing.

4. If the Body of Christ in Cleveland were to see a movement of renewal and the start of new ministries that reach the lost take root, what are the essentials mandates that individual Christians, congregations and para church ministries need to commit?

The mantra of spiritual power for individuals, congregations and parachurch ministries must be singular and clear: not by power, nor by might, but by my Spirit, says the Lord (Zech 4.6). Revival and radical mission go hand-in-glove. Only God can transform the cities of America and the world. We must become the kind of vessels through which he can work; nothing we possess or do can take the place of the unction, anointing and gifting that the Spirit provides us as we move together for impact.

In surveying the great church planting movements currently taking place around the world, three manifestations in all of them should be noted for what the Spirit may wish to do in the Cleveland area, and around the major urban areas in America. First, they experience of the power of the lordship of Jesus Christ through shared faith, convictions and commitments. Second, it must be contextualized across the barriers of race, gender, culture, and class. Lastly, a movement that gains traction in Cleveland will move forward with deep collaboration among like-minded churches and organizations who combine their wisdom, experience and assets to produce structures and resources that can be applied quickly and with velocity.

I have great confidence that, if the Lord can raise up a generation of leaders humble enough to ricochet all the credit and honor to Christ, being willing and able to play “second fiddle” throughout the process, the Lord could move in a mighty way, there in Cleveland and beyond.

ARE YOU READY FOR A RALLY?

SAVE THE DATE FOR SATURDAY, SEPTEMBER 21

After 15+ years of service days such as CitySERVE, BHITC refocuses its efforts to more deeply bless the urban communities where the organization is already initiating ministries.

RallyCLE is a well-rounded day of learning, orientation to low-income and/or immigrant communities and meaningful service.

WATCH FOR MORE DETAILS COMING SOON!
For Your Calendar | Make a date with urban ministry!

April 11
Building Hope 101
The first step to volunteering with Building Hope in the City is to take ‘Building Hope 101,’ a 60-minute introduction to the organization.
5:30 pm, The Hope Center, 15135 Triskett Road, Cleveland

Refugee 101
Learn more about the refugee situation in Cleveland, and discover how to mentor a newly arriving family.
6:30 – 8:30 pm, The Hope Center, 15135 Triskett Road, Cleveland

April 24
Community Listening Walks Training
*Required to participate in any of the walks*
5:30 – 6:30 pm, BHITC's offices, 2038 West 29th Street, Cleveland

April 27
Community Listening Walks
10:00 am – 12:30 pm

May 11
Community Listening Walks
10:00 am – 12:30 pm

May 16
Building Hope 101
5:30 pm, The Hope Center

Refugee 101
6:30 – 8:30 pm, The Hope Center

May 25
Community Listening Walks
10:00 am – 12:30 pm

June 8
Community Listening Walks
10:00 am – 12:30 pm

June 15
Building Hope 101
8:00 am, The Hope Center

Refugee 101
9:00 am, The Hope Center

June 22
Community Listening Walks
10:00 am – 12:30 pm

August 16
Tee Up for Hope Golf Outing
Join us for a day on the links to support the ministries of Building Hope in the City!
Stonewater Golf Club, One Club Drive, Highland Heights
8:15 am tee time
Register at www.buildinghopeinthecity.org

November 10
Restoring the City Gala
4:00 pm, InterContinental Hotel, 9801 Carnegie Ave., Cleveland

For more information or to register for any of the above, contact Lesa Hess at 216.281.4673 or lesa@buildinghopeinthecity.org or visit www.buildinghopeinthecity.org.